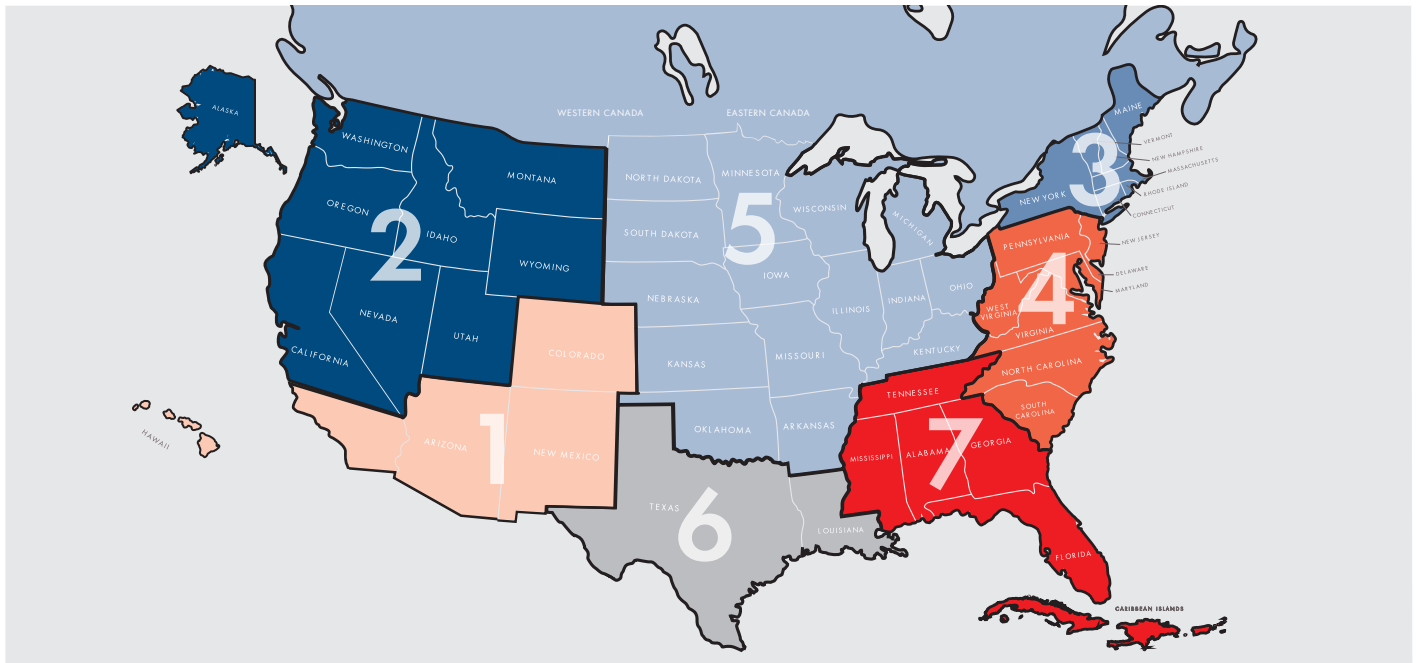


# Your Sales Support



Territory Sales Manager	Inside Sales Specialist	Sales Program Manager
<b>1</b> <a href="#">Tanya Layfield</a> 916-809-2869	<a href="#">Sydney Clevenger</a> 916-625-3555  Responsible for providing product lead times, pricing information, technical documentation and other general inquiries.	<a href="#">John Owens</a> 916-938-0987  Responsible for POS, loyalty program, credits, rebates, monthly reporting and general sales support.
<b>2</b> <a href="#">Travis Davis</a> 916-938-1384		
<b>3</b> <a href="#">Chris Mahoney</a> 916-208-3323		
<b>4</b> <a href="#">Chris Mahoney</a> 916-208-3323		
<b>5</b> <a href="#">Frank Cardenas</a> 916-938-1498		
<b>6</b> <a href="#">Tanya Layfield</a> 916-809-2869		
<b>7</b> <a href="#">Jena Ramsey</a> 916-938-3131		

**Order Management Team** :: [Orders@SMA-America.com](mailto:Orders@SMA-America.com)  
 Responsible for customer orders, order processing, logistics updates and change orders.

**Warranty Team** :: [warranty2@SMA.de](mailto:warranty2@SMA.de)  
 Responsible for creating/updating all warranty requests & orders and for equipment record maintenance.

**Sales Contact, General Questions**  
[InsideSales@SMA-America.com](mailto:InsideSales@SMA-America.com) 916-625-3555

**Distribution Team** :: [POS@SMA-America.com](mailto:POS@SMA-America.com)  
 Responsible for POS, loyalty program, credits, rebates and monthly reporting.

**Accounts Receivable Team** :: [AR@SMA-America.com](mailto:AR@SMA-America.com)  
 Responsible for processing all customer payments, sending statements of accounts and processing final lien waivers.

**Billing Team** :: [Billing@SMA-America.com](mailto:Billing@SMA-America.com) :: 916-625-3557  
 Responsible for all invoices, processing all resale certifications for applicable taxes and conditional lien waivers.

**General Contacts**  
 SMA Service Line +1-877-MY-SMATEch (+1-877-697-6283)  
 Service Line hours of operation: Monday-Friday, 9am-8pm ET  
 Marketing Support: [Marketing-US@SMA-America.com](mailto:Marketing-US@SMA-America.com)  
 Solar Academy: [SolarAcademy@SMA-America.com](mailto:SolarAcademy@SMA-America.com)

**Online Service Center** :: [my.sma-service.com](http://my.sma-service.com)  
 Our OSC presents users with 24/7 availability, user-friendly registration, comprehensive service offerings, streamlined communication, extensive documentation and seamless integration, empowering you to efficiently manage your service operations and access the support you need, when you need it.