



ORDER FORM

SMA ACTIVATION CODE FOR EXTENDED WARRANTY

valid from December 31, 2025

Extended warranty exclusively for the products listed on the following page

The extended warranty includes the repair of your device according to the Terms and Conditions for SMA Warranty Contracts. All important information about the SMA warranty extension can be found in our Terms and Conditions for SMA Warranty Contracts <https://www.sma-australia.com.au/service-support/overview.html>

Simply fill out the order form and e-mail it to us.

e-mail address: Warranty@SMA.de

I would like to order the SMA extended warranty under the following conditions (one-off payment). All listed device prices are exclusive of value-added tax:

Power class	ACTIVE (can be activated for ACTIVE and COMFORT countries)					
	Type	Quantity	+5 years	Quantity	+10 years	Quantity +15 years
	up to 5 kVA per device		x 340 AUD		x 680 AUD	
	up to 10 kVA per device		x 455 AUD		x 910 AUD	
	up to 25 kVA per device		x 760 AUD		x 1520 AUD	x 2280 AUD
	up to 50 kVA per device		x 1010 AUD		x 2020 AUD	x 3030 AUD
	up to 90 kVA per device		x 1345 AUD		x 2690 AUD	x 4035 AUD
	up to 150 kVA per device		x 1680 AUD		x 3360 AUD	x 5040 AUD

Power class	COMFORT (can be activated only for COMFORT countries)					
	Type	Quantity	+5 years	Quantity	+10 years	Quantity +15 years
	up to 5 kVA per device		x 420 AUD		x 840 AUD	
	up to 10 kVA per device		x 555 AUD		x 1110 AUD	
	up to 25 kVA per device		x 925 AUD		x 1850 AUD	x 2775 AUD
	up to 50 kVA per device		x 1180 AUD		x 2360 AUD	x 3540 AUD
	up to 90 kVA per device		x 1515 AUD		x 3030 AUD	x 4545 AUD
	up to 150 kVA per device		x 1935 AUD		x 3870 AUD	x 5805 AUD



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The total duration of the factory warranty period and the warranty extension period may not exceed the max. warranty period (SMA Limited Factory Warranty + Extended Warranty).

Power class	Device type	Max. warranty period
up to 5 kVA per device	SB3.0-1AV-40, SB3.0-1AV-41, SB3.6-1AV-40, SB3.6-1AV-41, SB4.0-1AV-40, SB4.0-1AV-41, SB5.0-1AV-40, SB5.0-1AV-41, STP3.0-3AV-40, STP4.0-3AV-40, STP5.0-3AV-40, STP5.0-3SE-40	15 years
up to 5 kVA per device	SB 2000HF-30, SB 2500HF-30, SB 2500TLST-21, SB 3000HF-30, SB 3000TL-20, SB 3000TL-21, SB 3600TL-20, SB 3600TL-21, SB 4000TL-20, SB 4000TL-21, SB 5000TL-20, SB 5000TL-21, SB1.5-1VL-40, SB2.0-1VL-40, SB2.5-1VL-40, SB3.0-1xx-US-4x, SB3.0-1SP-US-41-V2, SB3.8-1SP-US-41-V2, SB3.8-1xx-US-4x, SB3000TL-US-22, SB3600SE-10, SB3800TL-US-22, SB4000TL-US-22, SB5.0-1SP-US-41-V2, SB5.0-1xx-US-4x, SB5000TL-US-22, SBSE3.6-50, SBSE4.0-50, SBSE5.0-50, STP 5000TL-20	20 years
up to 10 kVA per device	SB6.0-1AV-41, STP6.0-3AV-40, STP8.0-3AV-40, STP10.0-3AV-40, STP6.0-3SE-40, STP8.0-3SE-40, STP10.0-3SE-40	15 years
up to 10 kVA per device	SB6.0-1xx-US-4x, SB7.0-1xx-US-4x, SB7.7-1xx-US-4x, SB 6000TL-21, SB6000TL-US-22, SB7000TL-US-22, SB7700TL-US-22, SB6.0-1SP-US-41-V2, SB6.0-1SP-US-41-V2, SB7.7-1SP-US-41-V2, SBSE6.0-50, STP 10000TL-20	20 years
up to 25 kVA per device	STP 12000TL-US-10, STP 12000TL-20, STP 15000TL-30, STP 15000TL-US-10, STP 20000TL-30, STP 20000TL-US-10, STP 24000TL-US-10, STP 25000TL-30, STP 12-50, STP 15-50, STP 20-50, STP 25-50, STP 20-US-50, STP 25-US-50	20 years
up to 50 kVA per device	SMA EV Charger Business	7 years
up to 50 kVA per device	03-50-1000-1-40 (STP 50-40), 03-50-1000-2-40 (STP 50-US-40), 03-50-1000-1-41 (STP 50-41), 03-33-1000-2-41 (STP 33-US-41), 03-50-1000-2-41 (STP 50-US-41), STP 30000TL-US-10, STP 30-US-50	20 years
up to 90 kVA per device	03-62-1000-2-41 (STP 62-US-41)	20 years
up to 150 kVA per device	STP 110-60, STP 125-70	20 years

The sale of extended warranties is limited to the above listed device types. SMA reserves the right to add or remove device types to or from the overview list at any time. The warranty can only be extended during an existing valid warranty period.



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Invoice recipient	Company / legal form	
	System operator	Installer
	Last name, first name	
	VAT ID no. ¹⁾	
	Customer no. (if any)	
	Street and no.	
	ZIP code/city/country	
	Telephone no.	
	E-mail address	
	Serial number	
Date of commissioning		

¹⁾ If your address is in the European Union, please provide a **valid value-added tax identification number (VAT ID no.)**.

When you have filled out our order form, please send it to us by e-mail.

e-mail address: Warranty@SMA.de

After processing your order, we will send you the documents including the activation code(s) to the specified e-mail address.

In order to extend the warranty of an inverter using an activation code you have to do the following:

1. Register your product via the SMA homepage:
<http://www.my.sma-service.com/s/product-registration>
2. During product registration, enter the activation code for your extended warranty.
3. If you have already registered your product, please log in at
<http://www.my.sma-service.com/s/product-registration> and activate the code under "My PV systems".

Please note:

- The code activation is only possible with a valid warranty.
- Warranty coverage varies depending on the country of installation.
- For more information, please refer to the Terms and Conditions for SMA Warranty Contracts on the SMA homepage at <https://www.sma-australia.com.au/service-support/overview.html>

The purchase price will only be refunded on return or exchange following effective cancellation in accordance with the Terms and Conditions for SMA Warranty Contracts. After the cancellation period, the goods cannot be returned in exchange for a refund or to purchase other goods. SMA shall not be liable for the loss of the activation code or any resulting damage after it has been sent to the email address provided by the customer.



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	WARRANTY ACTIVE	WARRANTY COMFORT
SERVICE		Service flat rate for your installer
	Complete shipment processing	Complete shipment processing
	Repair, replacement device or new device (in case a repair is not possible)	Repair, replacement device or new device (in case a repair is not possible)
	Online Service via mySMA, 360 App Support and Service Line	Online Service via mySMA, 360 App Support and Service Line

The countries for the respective service level are listed in the following tables:

ACTIVE

Israel	Jordan	Namibia	San Marino	South Africa
Turkey	United Arab Emirates	Vatican City		

COMFORT

Andorra	Australia	Austria	Belgium	Bulgaria
Croatia	Czech Republic	Denmark	Estonia	Finland
France	Germany	Greece	Hungary	Italy
Latvia	Liechtenstein	Lithuania	Luxembourg	Malta
Monaco	Netherlands	New Zealand	Poland	Portugal
Republic of Ireland	Romania	Slovenia	Spain	Sweden
Slovakia	Switzerland	United States of America	United Kingdom	West Cyprus

Yes, I agree that SMA stores my invoice data.

You can withdraw your consent to the storage and use of your data at any time by sending an email to Datenschutz@SMA.de or by mail. All personal data gathered, processed or used by SMA will be treated in accordance with the applicable data protection laws. Any personal data that SMA collects about you will be treated as strictly confidential and will not be passed on to third parties without your express consent.

Date, signature of customer/invoice recipient
