



ORDER FORM

SMA EXTENDED WARRANTY FLEX FOR SYSTEMS >100 KWP

valid from May 10, 2026

Extended warranty exclusively for the products listed on page 3

The extended warranty includes the repair of your device according to the Terms and Conditions for SMA Warranty Contracts. All important information about the SMA Extended Warranty can be found in our Terms and Conditions for SMA Warranty Contracts <https://www.sma.de/en/service-support/overview>

Simply fill out the order form and send it to us by e-mail, together with a copy of the commissioning document or proof of purchase.

e-mail address: Warranty@SMA.de

I would like to order the SMA Extended Warranty with the following conditions:

The contract term is 1 year with automatic extension until the max. contract term of 20 years after initial commissioning has been reached or one contract party terminates the contract (informally via e-mail to the e-mail addresses of the contracting parties specified in the order form. SMA: Warranty@SMA.de). All listed device prices are exclusive of value-added tax:

ACTIVE FLEX (can be concluded for ACTIVE and COMFORT countries)

Power class	Quantity	per year	Serial number/s (If you have multiple serial numbers, you can send them to us in a separate document)
up to 5 kVA per device		x 56 €	
up to 10 kVA per device		x 76 €	
up to 25 kVA per device		x 126 €	
up to 50 kVA per device		x 168 €	
up to 90 kVA per device		x 224 €	
up to 150 kVA per device		x 280 €	



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COMFORT FLEX (can be concluded only for COMFORT countries)

Power class	Quantity	per year	Serial number/s (If you have multiple serial numbers, you can send them to us in a separate document)
up to 5 kVA per device		x 70 €	
up to 10 kVA per device		x 93 €	
up to 25 kVA per device		x 154 €	
up to 50 kVA per device		x 196 €	
up to 90 kVA per device		x 252 €	
up to 150 kVA per device		x 322 €	



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Power class	Type of device
up to 5 kVA per device	SB3.0-1AV-41, SB3.6-1AV-41, SB4.0-1AV-41, SB5.0-1AV-41, STP3.0-3AV-40, STP4.0-3AV-40, STP5.0-3AV-40
up to 10 kVA per device	SB6.0-1AV-41, STP6.0-3AV-40, STP8.0-3AV-40, STP10.0-3AV-40
up to 25 kVA per device	STP 12-50, STP 15-50, STP 20-50, STP 25-50, STP15000TL-30, STP 20000TL-30, STP 25000TL-30
up to 50 kVA per device	STP50-41, STP50-80
up to 90 kVA per device	STP60-80
up to 150 kVA per device	STP110-60, STP 125-70

The sale of extended warranties is limited to the above listed device types. SMA reserves the right to add or remove device types to or from the overview list at any time.



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Invoice recipient	Company / legal form	
	System operator	Solar power professionals
	Last name, first name	
	VAT ID no. ¹⁾	
	Street and no.	
	ZIP code/city/country	
	Telephone no.	
	E-mail address	

¹⁾ If your address is in the European Union, please provide a **valid value-added tax identification number (VAT ID no.)**.

When you have filled out the order form, please send it to us by e-mail, together with a **copy of the commissioning document or proof of purchase**.

e-mail address: Warranty@SMA.de

After processing your order, we will send you the confirmation of the contract to the specified e-mail address.

The purchase price will only be refunded on return or exchange following effective cancellation in accordance with the Terms and Conditions for SMA Warranty Contracts.



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The countries for the respective service level are listed in the following tables:

POWER	WARRANTY ACTIVE	WARRANTY COMFORT
		Service flat rate for your installer
	Complete shipment processing	Complete shipment processing
	Repair, replacement device or new device (in case a repair is not possible)	Repair, replacement device or new device (in case a repair is not possible)
	Online Service via mySMA, 360° App Support	Online Service via mySMA, 360° App Support
OPTION		

ACTIVE

Israel	Jordan	Namibia	San Marino	South Africa
Turkey	United Arab Emirates	Vatican City		

COMFORT

Andorra	Austria	Belgium	Bulgaria	Canada
Croatia	Czech Republic	Denmark	Estonia	Finland
France	Germany	Greece	Hungary	Italy
Latvia	Lithuania	Liechtenstein	Luxembourg	Malta
Monaco	Netherlands	Poland	Portugal	Republic of Ireland
Romania	Slovenia	Spain	Sweden	Slovakia
Switzerland	United States of America	United Kingdom	West Cyprus	

Yes, I agree that SMA stores my invoice data.

You can withdraw your consent to the storage and use of your data at any time by sending an email to (Datenschutz@SMA.de) or by mail. All personal data gathered, processed or used by SMA will be treated in accordance with the applicable data protection laws. Any personal data that SMA collects about you will be treated as strictly confidential and will not be passed on to third parties without your express consent.

Date, signature of customer/invoice recipient