



SMA America Extended Warranty Order Guide – String Inverters

Valid from August 2026

EXTEND YOUR SMA STRING INVERTER WARRANTY

Protect your investment and gain additional peace of mind with an SMA Extended Warranty. To make the process faster and easier, SMA America has introduced a new digital ordering experience for all String Inverter Extended Warranty purchases.

All extended warranty requests, with the exception to those placed by an Authorized Distributor, are now submitted through the SMA Extended Warranty Order Form, found [here](#). Once your request is received, our team will guide you through the remaining steps to complete your purchase and activate your coverage.

[Order Extended Warranty Now](#)

AM I ELIGIBLE FOR AN EXTENDED WARRANTY?

You may purchase an extended warranty at any time during your inverter's active SMA Factory Warranty period, provided your inverter model qualifies for warranty extension.

If your inverter already has an extended warranty, you may be eligible to extend coverage even further, up to 20 or 25 years total coverage, depending on the product model.

Note: Warranty eligibility, pricing, and terms are subject to change at any time without notice.

Before You Get Started

To help us process your request as quickly as possible, please have the following information available:

- | | |
|-----------------------------|--|
| + Inverter model number(s) | + Inverter serial number(s) |
| + Quantity of inverter(s) | + Commissioning date (date the inverter was placed into operation) |
| + Installation site address | |



HOW TO PURCHASE AN EXTENDED WARRANTY

Step 1: Submit Your Request

Complete and submit the SMA Extended Warranty Order Form.

[Order Extended Warranty Now](#)

Step 2: We'll Reach Out

An SMA representative will review your request and contact you to:

- + Confirm product eligibility
- + Finalize your order
- + Coordinate payment
- + Answer any questions you may have

Step 3: Receive Your Activation Code(s)

After your order is processed, you'll receive your warranty activation code(s) and supporting documentation via email.

Step 4: Activate Your Warranty

Use your activation code(s) through the SMA Online Service Center to activate your extended warranty and complete the process.

ACTIVATING YOUR EXTENDED WARRANTY

If Your Product Has Not Yet Been Registered

1. Visit the [SMA Online Service Center](#)
2. Register your product.
3. Enter your warranty activation code when prompted during registration.

If Your Product Is Already Registered

1. Log in to the [SMA Online Service Center](#)
2. Navigate to My PV Systems.
3. Select your pv system
4. Scroll down to your inverter
5. Enter your activation code to add and activate your extended warranty.

HELPFUL REMINDERS

- + Activation codes can only be applied to products with an active and eligible warranty.
- + Warranty coverage and terms may vary based on the country of installation.
- + Please keep a copy of your activation code and purchase documentation for your records.
- + We recommend activating your warranty as soon as you receive your code.

REFUNDS & EXCHANGES

Warranty extension purchases may only be refunded or exchanged in accordance with the SMA Warranty Terms and Conditions and within the applicable cancellation period.

Once the cancellation period has expired, warranty extensions are non-refundable and cannot be exchanged for other products or services.

NEED MORE INFORMATION?

For complete warranty details, terms, and conditions, please visit:

[SMA Extended Warranty](#)

If you have questions about extended warranty eligibility, the ordering process, activation, or your existing coverage, our team is here to help.

Contact the SMA Warranty Team at: Warranty2@sma.de

We're committed to making the warranty extension process as simple and seamless as possible and look forward to assisting you.